

Mrs Sushila Patel  
731 Clayhill Road  
Basildon  
Essex

25<sup>th</sup> February, 2013

Dear Sushila,

I am writing to express my thanks for the help you have provided me in the past few years.

My job involves me working shifts and sometimes long hours, with a significant amount of walking on hard surfaces such as concrete and terrazzo tiling. I used to experience considerable pain and discomfort in my feet, and was finding it increasing difficult to perform my duties or walk even short distances.

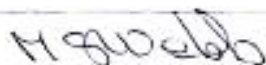
Some time ago you suggested that wearing the correct footwear could help with this. I purchased my first pair of shoes from you 3 years ago and within a few weeks, the pain in my feet had reduced significantly.

I have since purchased further shoes, slippers and sandals from your range, all of which I have found to be well fitting, comfortable and hard wearing even after being on my feet for several hours.

In these times of economic constraints, it is easy to be tempted into purchasing cheaper footwear. However, I have always found these to be ill fitting and lacking in durability. The pain in my feet has now gone which not only allows me to walk in comfort but also adds to my overall wellbeing.

I no longer consider buying my footwear from anywhere else and would recommend your products without hesitation.

Yours sincerely,



Melanie Webb